



# Cisco Catalyst 6000 Series Gateway-PBX Interoperability: Lucent/Avaya Definity G3si PBX with E1 PRI Signaling

This document describes the interoperability and configuration of a Cisco Catalyst 6000 series voice gateway with a Lucent/Avaya Definity G3si PBX using E1 PRI signaling. It includes the following sections:

- System Components
- Configuration Tasks
- Caveats

## System Components

<b>PBX Model</b>	Lucent/Avaya Definity G3si
<b>PBX Release</b>	V9
<b>Telephony Signaling</b>	E1 PRI
<b>Voice Gateway</b>	Cisco Catalyst 6608
<b>Gateway Release</b>	5.5(6a)
<b>Call Manager Release</b>	3.1(1)
<b>VoX Protocol</b>	MGCP

## Configuration Tasks

See the following sections for configuration tasks for this feature:

- Set Up
- Lucent/Avaya Definity PBX Configuration
- Cisco Call Manager Configuration
- Cisco Catalyst 6608 Gateway Configuration

## Set Up

This section includes the following information:

- Connectivity Diagrams
- Set Up Notes

### Connectivity Diagrams

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**Figure 1: Test Configuration**

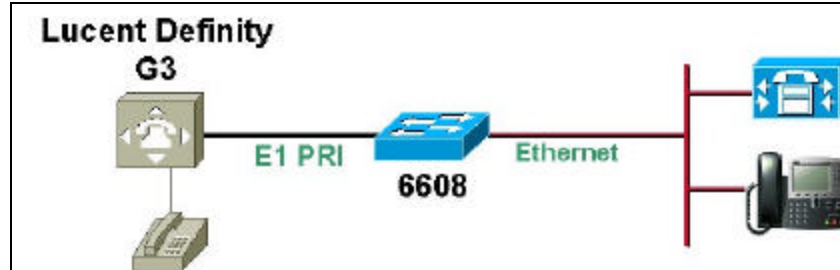


Figure 1 represents the configuration used for testing: a Lucent/Avaya Definity G3si PBX connected to a Cisco Catalyst 6608 voice gateway via an E1 PRI connection.

### Set Up Notes

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- The Cisco 6608-E1 Gateway with ISDN protocol type setting of PRI-EURO supports both protocol sides by selecting “Network/User” in the protocol side field when configuring the Gateway via CallManager.
- The Lucent/Avaya Definity G3si PBX supports both “USER” and “NETWORK” protocol sides.

## Lucent/Avaya Definity PBX Configuration

### Lucent/Avaya Definity PBX Version Information

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- Software: Version V9
- Hardware: TN464F, DS1 INTFC 24/32.

### Lucent/Avaya Definity PBX Sample Configuration

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Configure in the following sequence:

1. Add the new DS1 circuit pack
2. Add the new signaling group
3. Add the new trunk group
4. Add Uniform Dialing Plan

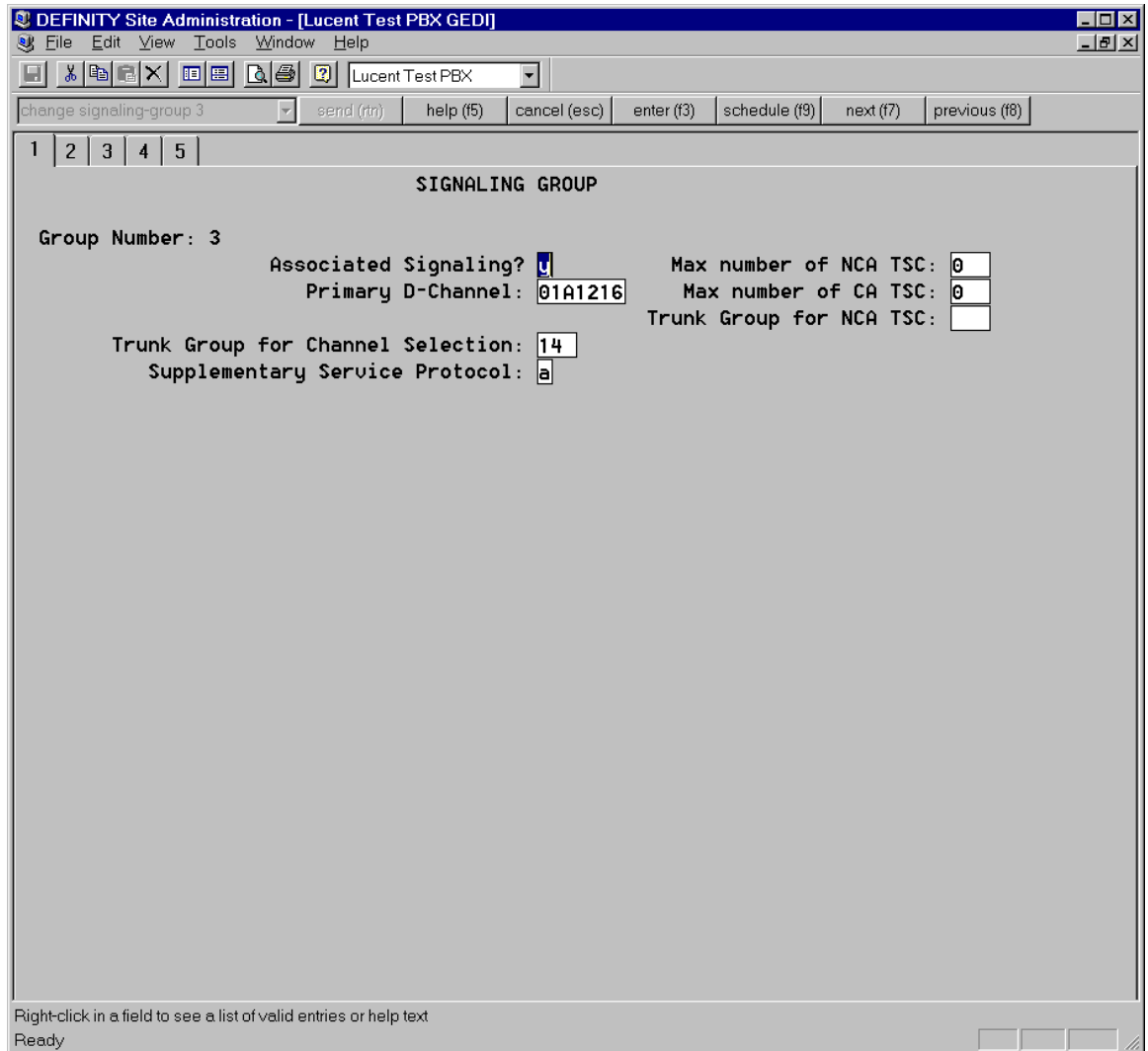
## Add the New DS1 Circuit Pack

The screenshot shows the 'DEFINITY Site Administration - [Lucent Test PBX GED]' window. The main area is titled 'DS1 CIRCUIT PACK' and contains the following configuration fields:

Location:	01A12	Name:	E1 ISDN PRI
Bit Rate:	2.048	Line Coding:	hdb3
Signaling Mode:	isdn-pri		
Connect:	network		
CentreUu Long Timers?	n	Country Protocol:	etsi
Interworking Message:	PROGress	Protocol Version:	a
Interface Companding:	alaw	CRC?	y
Idle Code:	11111111	DCP/Analog Bearer Capability:	3.1kHz
Slip Detection?	n	Near-end CSU Type:	other

Right-click in a field to see a list of valid entries or help text  
Ready

## Add the New Signaling Group



### Add the New Trunk Group

**DEFINITY Site Administration - [Lucent Test PBX GED]**

File Edit View Tools Window Help

Lucent Test PBX

change trunk-group 14 send (ftr) help (f5) cancel (esc) enter (f3) schedule (f9) next (f7) previous (f8)

1 2 3 4 5 6 7 8 9 10

**TRUNK GROUP**

Group Number: 14 Group Type: **isdn** CDR Reports:  **y**  
 Group Name: **ISDN E1 PRI** COR: **1** TN: **1** TAC: **669**  
 Direction: **two-way** Outgoing Display?  **y**  
 Dial Access?  **y** Busy Threshold: **99** Night Service:   
 Queue Length: **0**  
 Service Type: **tie** Auth Code? **n** TestCall ITC: **rest**  
 Far End Test Line No:

TestCall BCC: **4**

**TRUNK PARAMETERS**

Codeset to Send Display: **0** Codeset to Send National IEs: **7**  
 Max Message Size to Send: **260** Charge Advice: **none**  
 Supplementary Service Protocol: **c** Digit Handling (in/out): **enbloc/enbloc**

Trunk Hunt: **ascend**

Calling Number - Delete:  Insert:  Digital Loss Group: **13**  
 Bit Rate: **1200** Synchronization: **async** Duplex: **full**  
 Disconnect Supervision - In?  **y** Out?  **y**  
 Answer Supervision Timeout: **0**

Right-click in a field to see a list of valid entries or help text

Ready

DEFINITY Site Administration - [Lucent Test PBX GEDJ]

File Edit View Tools Window Help

Lucent Test PBX

change trunk-group 14 send (rtj) help (f5) cancel (esc) enter (f3) schedule (f9) next (f7) previous (f8)

1 2 3 4 5 6 7 8 9 10

**TRUNK FEATURES**

ACA Assignment?  Measured:  Wideband Support?   
Internal Alert?  Maintenance Tests?   
Data Restriction?  NCA-TSC Trunk Member:   
Send Name:  Send Calling Number:   
Used for DCS?   
Suppress # Outpulsing?  Numbering Format:   
Outgoing Channel ID Encoding:  UUI IE Treatment:   
Replace Restricted Numbers?   
Replace Unavailable Numbers?   
Send Connected Number:   
Send UCID?   
Send Codeset 6/7 LAI IE?  Ds1 Echo Cancellation?

Right-click in a field to see a list of valid entries or help text  
Ready

DEFINITY Site Administration - [Lucent Test PBX GEDJ]

File Edit View Tools Window Help

Lucent Test PBX

change trunk-group 14 send (ftrj) help (f5) cancel (esc) enter (f3) schedule (f9) next (f7) previous (f8)

1 2 3 4 5 6 7 8 9 10

**TRUNK GROUP**

Administered Members (min/max): 1/30  
Total Administered Members: 30

**GROUP MEMBER ASSIGNMENTS**

	Port	Code	Sfx	Name	Night	Sig Grp
1:	01A1201	TN464	F			3
2:	01A1202	TN464	F			3
3:	01A1203	TN464	F			3
4:	01A1204	TN464	F			3
5:	01A1205	TN464	F			3
6:	01A1206	TN464	F			3
7:	01A1207	TN464	F			3
8:	01A1208	TN464	F			3
9:	01A1209	TN464	F			3
10:	01A1210	TN464	F			3
11:	01A1211	TN464	F			3
12:	01A1212	TN464	F			3
13:	01A1213	TN464	F			3
14:	01A1214	TN464	F			3
15:	01A1215	TN464	F			3

Right-click in a field to see a list of valid entries or help text

Ready

DEFINITY Site Administration - [Lucent Test PBX GEDJ]

File Edit View Tools Window Help

Lucent Test PBX

change trunk-group 14 send (ftrj) help (f5) cancel (esc) enter (f3) schedule (f9) next (f7) previous (f8)

1 2 3 4 5 6 7 8 9 10

**TRUNK GROUP**  
Administered Members (min/max): 1/30  
Total Administered Members: 30

**GROUP MEMBER ASSIGNMENTS**

	Port	Code	Sfx	Name	Night	Sig Grp
16:	01A1217	TN464	F			3
17:	01A1218	TN464	F			3
18:	01A1219	TN464	F			3
19:	01A1220	TN464	F			3
20:	01A1221	TN464	F			3
21:	01A1222	TN464	F			3
22:	01A1223	TN464	F			3
23:	01A1224	TN464	F			3
24:	01A1225	TN464	F			3
25:	01A1226	TN464	F			3
26:	01A1227	TN464	F			3
27:	01A1228	TN464	F			3
28:	01A1229	TN464	F			3
29:	01A1230	TN464	F			3
30:	01A1231	TN464	F			3

Right-click in a field to see a list of valid entries or help text

Ready



## Add Uniform Dialing Plan

DEFINITY Site Administration - [Lucent Test PBX GEDI]

File Edit View Tools Window Help

Lucent Test PBX

change dialplan send (rtt) help (f5) cancel (esc) enter (f3) schedule (f9) next (f7) previous (f6)

1

**DIAL PLAN RECORD**

Local Node Number:

ETA Node Number:

ETA Routing Pattern:

Uniform Dialing Plan:

UDP Extension Search Order:

**FIRST DIGIT TABLE**

First Digit	- 1 -	- 2 -	- 3 -	- 4 -	- 5 -	- 6 -
1:	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text" value="extension"/>	<input type="text"/>	<input type="text"/>
2:	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text" value="extension"/>	<input type="text"/>	<input type="text"/>
3:	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text" value="extension"/>	<input type="text"/>	<input type="text"/>
4:	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
5:	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
6:	<input type="text"/>	<input type="text"/>	<input type="text" value="dac"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
7:	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
8:	<input type="text" value="fac"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
9:	<input type="text" value="fac"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
0:	<input type="text" value="attd"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
x:	<input type="text" value="fac"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
#:	<input type="text" value="fac"/>	<input type="text"/>	<input type="text" value="fac"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Right-click in a field to see a list of valid entries or help text

Ready

DEFINITY Site Administration - [Lucent Test PBX GEDI]

File Edit View Tools Window Help

Lucent Test PBX

change udp 2 send (ctrl) help (f5) cancel (esc) enter (f3) schedule (f9) next (f7) previous (f8)

1 | 2

**UNIFORM DIALING PLAN**  
Ext Codes: 2ddx

Ext Code: 2xxx Type: **UDPCode** 222

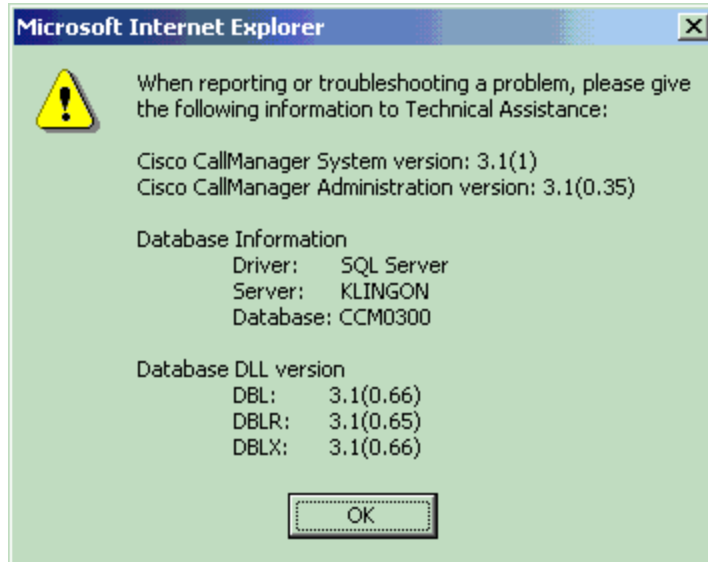
dd	Type	dd	Type	dd	Type	dd	Type	dd	Type
0x:	<input type="text"/>	1x:	<input type="text"/>	2x:	<input type="text"/>	3x:	<input type="text"/>	4x:	<input type="text"/>
00:	<input type="text"/>	10:	<input type="text"/>	20:	<input type="text"/>	30:	<input type="text"/>	40:	<input type="text"/>
01:	<input type="text"/>	11:	<input type="text"/>	21:	<input type="text"/>	31:	<input type="text"/>	41:	<input type="text"/>
02:	<input type="text"/>	12:	<input type="text"/>	22:	<input type="text"/>	32:	<input type="text"/>	42:	<input type="text"/>
03:	<input type="text"/>	13:	<input type="text"/>	23:	<input type="text"/>	33:	<input type="text"/>	43:	<input type="text"/>
04:	<input type="text"/>	14:	<input type="text"/>	24:	<input type="text"/>	34:	<input type="text"/>	44:	<input type="text"/>
05:	<input type="text"/>	15:	<input type="text"/>	25:	<input type="text"/>	35:	<input type="text"/>	45:	<input type="text"/>
06:	<input type="text"/>	16:	<input type="text"/>	26:	<input type="text"/>	36:	<input type="text"/>	46:	<input type="text"/>
07:	<input type="text"/>	17:	<input type="text"/>	27:	<input type="text"/>	37:	<input type="text"/>	47:	<input type="text"/>
08:	<input type="text"/>	18:	<input type="text"/>	28:	<input type="text"/>	38:	<input type="text"/>	48:	<input type="text"/>
09:	<input type="text"/>	19:	<input type="text"/>	29:	<input type="text"/>	39:	<input type="text"/>	49:	<input type="text"/>

Right-click in a field to see a list of valid entries or help text

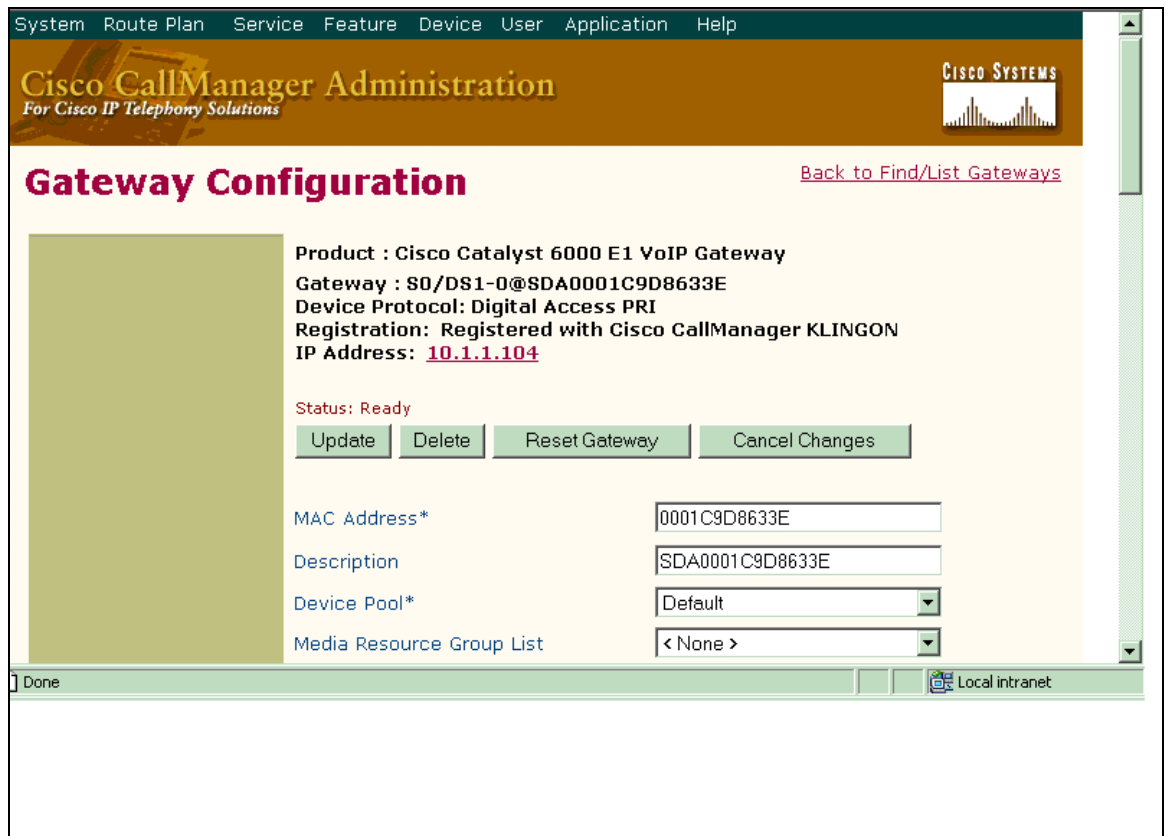
Ready

# Call Manager Configuration

## Call Manager Version Information



## 6608 Gateway Configuration



The screenshot shows the Cisco CallManager Administration web interface. At the top, there is a navigation menu with links for System, Route Plan, Service, Feature, Device, User, Application, and Help. Below the menu is the Cisco CallManager Administration logo and the Cisco Systems logo. The main heading is "Gateway Configuration" with a link to "Back to Find/List Gateways". The configuration details for a specific gateway are displayed:

- Product : Cisco Catalyst 6000 E1 VoIP Gateway
- Gateway : S0/DS1-0@SDA0001C9D8633E
- Device Protocol: Digital Access PRI
- Registration: Registered with Cisco CallManager KLINGON
- IP Address: [10.1.1.104](#)

The status is "Ready". Below the status are four buttons: Update, Delete, Reset Gateway, and Cancel Changes. The configuration fields are as follows:

MAC Address*	<input type="text" value="0001C9D8633E"/>
Description	<input type="text" value="SDA0001C9D8633E"/>
Device Pool*	<input type="text" value="Default"/>
Media Resource Group List	<input type="text" value="&lt; None &gt;"/>

At the bottom of the window, there is a "Done" button and a "Local intranet" icon.

Network Hold Audio Source	< None >
User Hold Audio Source	< None >
Calling Search Space	< None >
Location	< None >
Load Information	
Channel Selection Order*	Top Down
PCM Type*	A-law
Protocol Side*	Network
Caller ID DN	
Calling Party Selection*	Originator
Channel IE Type*	Use Number when 1B
Interface Identifier Present**	<input type="checkbox"/>
Interface Identifier Value**	0
Display IE Delivery	<input checked="" type="checkbox"/>
Redirecting Number IE Delivery	<input checked="" type="checkbox"/>
Delay for first restart (1/8 sec ticks)	32

Local intranet

Delay between restarts (1/8 sec ticks)	4
Num Digits*	23
Sig Digits	<input checked="" type="checkbox"/>
Prefix DN	
Presentation Bit*	Allowed
Called party IE number type unknown*	Cisco CallManager
Calling party IE number type unknown*	Cisco CallManager
Called Numbering Plan*	Cisco CallManager
Calling Numbering Plan*	Cisco CallManager
PRI Protocol Type*	PRI EURO
Inhibit restarts at PRI initialization	<input checked="" type="checkbox"/>
Enable status poll	<input type="checkbox"/>
Number of digits to strip*	0
Country Code*	North America
Setup non-ISDN Progress Indicator IE Enable***	<input type="checkbox"/>

Local intranet

### Product Specific Configuration

Clock Reference*	Network
Framing*	CRC4
Audio Signal Adjustment into IP Network*	NoDbPadding
Audio Signal Adjustment from IP Network*	NoDbPadding
Zero Suppression*	HDB3

\* indicates required item  
\*\* applicable to DMS-100 protocol only  
\*\*\* may be required to force ringback from some PBXs

[Back to Find/List Gateways](#)

Local intranet

## Route Pattern Configuration

The screenshot shows the Cisco CallManager Administration web interface. At the top, there is a navigation menu with links: System, Route Plan, Service, Feature, Device, User, Application, and Help. Below the menu is a header banner with the text "Cisco CallManager Administration For Cisco IP Telephony Solutions" and the Cisco Systems logo. The main heading is "Route Pattern Configuration".

On the right side, there are two links: [Add a New Route Pattern](#) and [Back to Find/List Route Patterns](#).

The configuration details for the route pattern "6.XXXX" are as follows:

- Route Pattern:** 6.XXXX
- Status:** Ready
- Note:** Any update to this route pattern automatically resets the associated gateway/route list

Below the configuration details are four buttons: Copy, Update, Delete, and Cancel Changes.

The "Pattern Definition" section contains the following fields:

- Route Pattern\*:** 6.XXXX
- Partition:** < None >
- Numbering Plan\*:** North American Numbering Plan
- Route Filter:** < None >
- Gateway/Route List\*:** S0/DS1-0@SDA0001C9D8633E (Edit)
- Route Option:**  Route this pattern  Block this pattern

At the bottom of the interface, there is a status bar with a "Local intranet" icon.



Partition	< None >
Numbering Plan*	North American Numbering Pl
Route Filter	< None >
Gateway/Route List*	S0/DS1-0@SDA0001C9D8633E (Edit)
Route Option	<input checked="" type="radio"/> Route this pattern <input type="radio"/> Block this pattern
<input checked="" type="checkbox"/> Provide Outside Dial Tone	<input type="checkbox"/> Urgent Priority
<b>Calling Party Transformations</b>	
<input type="checkbox"/> Use Calling Party's External Phone Number Mask	
Calling Party Transform Mask	<input type="text"/>
Prefix Digits (Outgoing Calls)	<input type="text"/>
<b>Called Party Transformations</b>	
Discard Digits	PreDot
Called Party Transform Mask	<input type="text"/>
Prefix Digits (Outgoing Calls)	<input type="text"/>
* indicates required item.	

## Cisco Catalyst 6608 Gateway Configuration

The following is the configuration of the Cisco Catalyst 6608 voice gateway connected to the Lucent/Avaya Definity PBX E1 PRI interface.

### Cisco Catalyst 6608 Voice Gateway Version Information

```
Console> (enable) sh version
WS-C6006 Software, Version NmpSW: 5.5(6a)
Copyright (c) 1995-2001 by Cisco Systems
NMP S/W compiled on Feb 23 2001, 10:23:18
```

```
System Bootstrap Version: 5.3(1)
```

```
Hardware Version: 2.0 Model: WS-C6006 Serial #: TBA04511172
```

Mod	Port	Model	Serial #	Versions
1	2	WS-X6K-SUP1A-2GE	SAD05010NBK	Hw : 7.0 Fw : 5.3(1) Fw1: 5.4(2) Sw : 5.5(6a) Sw1: 5.5(6a)
3	48	WS-F6K-PFC WS-X6348-RJ-45	SAD05020221 SAD04420N7B	Hw : 1.1 Hw : 1.4 Fw : 5.4(2) Sw : 5.5(6a)

```

4 24 WS-F6K-VPWR Hw : 1.0
WS-X6624-FXS SAD050203M8 Hw : 3.0
Fw : 5.4(2)
Sw : 5.5(6a)
HP : A00203010010; DSP : A003E031 (3.3.
32)
5 8 WS-X6608-T1 SAD04400EM0 Hw : 1.1
Fw : 5.4(2)
Sw : 5.5(6a)
HP1: D00403010017; DSP1: D005E031 (3.3.
32)
HP2: D00403010017; DSP2: D005E031 (3.3.
32)
HP3: D00403010017; DSP3: D005E031 (3.3.
32)
HP4: D00403010017; DSP4: D005E031 (3.3.
32)
HP5: D00403010017; DSP5: D005E031 (3.3.
32)
HP6: D00403010017; DSP6: D005E031 (3.3.
32)
HP7: D00403010017; DSP7: D005E031 (3.3.
32)
HP8: D00403010017; DSP8: D005E031 (3.3.
32)
6 8 WS-X6608-E1 SAD04380DW1 Hw : 1.1
Fw : 5.4(2)
Sw : 5.5(6a)
HP1: D00403010017; DSP1: D005E031 (3.3.
32)
HP2: D00403010017; DSP2: D005E031 (3.3.
32)
HP3: D00403010017; DSP3: D005E031 (3.3.
32)
HP4: D00403010017; DSP4: D005E031 (3.3.
32)
HP5: D00403010017; DSP5: D005E031 (3.3.
32)
HP6: D00403010017; DSP6: D005E031 (3.3.
32)
HP7: D00403010017; DSP7: D005E031 (3.3.
32)
HP8: D00403010017; DSP8: D005E031 (3.3.
32)

```

Module	DRAM			FLASH			NVRAM		
	Total	Used	Free	Total	Used	Free	Total	Used	Free
1	65408K	37781K	27627K	16384K	11546K	4838K	512K	198K	314K

Uptime is 105 days, 5 hours, 12 minutes  
 Console> (enable)

### Cisco Catalyst 6608 Voice Gateway Sample Configuration

```

Console> (enable) sh module
Mod Slot Ports Module-Type Model Sub Status
-----
1 1 2 1000BaseX Supervisor WS-X6K-SUP1A-2GE yes ok
3 3 48 10/100BaseTX Ethernet WS-X6348-RJ-45 yes ok
4 4 24 FXS WS-X6624-FXS no ok
5 5 8 T1 WS-X6608-T1 no ok
6 6 8 E1 WS-X6608-E1 no ok

```

```

Mod Module-Name          Serial-Num
-----
1                      SAD05010NBK
3                      SAD04420N7B
4                      SAD050203M8
5                      SAD04400EM0
6                      SAD04380DW1

```

```

Mod MAC-Address(es)      Hw      Fw      Sw
-----
1  00-04-c0-f8-42-02 to 00-04-c0-f8-42-03  7.0    5.3(1)  5.5(6a)
   00-04-c0-f8-42-00 to 00-04-c0-f8-42-01
   00-04-9b-f0-78-00 to 00-04-9b-f0-7b-ff
3  00-02-fc-20-5e-50 to 00-02-fc-20-5e-7f  1.4    5.4(2)  5.5(6a)
4  00-03-32-ba-2e-35          3.0    5.4(2)  5.5(6a)
5  00-01-c9-d9-3a-98 to 00-01-c9-d9-3a-9f  1.1    5.4(2)  5.5(6a)
6  00-01-c9-d8-63-3e to 00-01-c9-d8-63-45  1.1    5.4(2)  5.5(6a)

```

```

Mod Sub-Type              Sub-Model          Sub-Serial  Sub-Hw
-----
1  L3 Switching Engine    WS-F6K-PFC        SAD05020221 1.1
3  Inline Power Module    WS-F6K-VPWR
Console> (enable)

```

```
Console> (enable) sh port 6
```

```

Port Name                Status      Vlan      Duplex Speed Type
-----
6/1                      connected  1         full  2.048 E1
6/2                      notconnect 1         full  2.048 E1
6/3                      notconnect 1         full  2.048 E1
6/4                      notconnect 1         full  2.048 E1
6/5                      notconnect 1         full  2.048 E1
6/6                      notconnect 1         full  2.048 E1
6/7                      notconnect 1         full  2.048 E1
6/8                      notconnect 1         full  2.048 E1

```

```

Port  DHCP      MAC-Address      IP-Address      Subnet-Mask
-----
6/1   enable  00-01-c9-d8-63-3e  10.1.1.104      255.255.255.0
6/2   enable  00-01-c9-d8-63-3f  10.1.1.118      255.255.255.0
6/3   enable  00-01-c9-d8-63-40  10.1.1.123      255.255.255.0
6/4   enable  00-01-c9-d8-63-41  10.1.1.117      255.255.255.0
6/5   enable  00-01-c9-d8-63-42  10.1.1.120      255.255.255.0
6/6   enable  00-01-c9-d8-63-43  10.1.1.121      255.255.255.0
6/7   enable  00-01-c9-d8-63-44  10.1.1.122      255.255.255.0
6/8   enable  00-01-c9-d8-63-45  10.1.1.124      255.255.255.0

```

```

Port  Call-Manager(s)  DHCP-Server      TFTP-Server      Gateway
-----
6/1   10.1.1.2         10.1.1.2         10.1.1.2         10.1.1.7
6/2   10.1.1.2         10.1.1.2         10.1.1.2         10.1.1.7
6/3   10.1.1.2         10.1.1.2         10.1.1.2         10.1.1.7
6/4   10.1.1.2         10.1.1.2         10.1.1.2         10.1.1.7
6/5   10.1.1.2         10.1.1.2         10.1.1.2         10.1.1.7
6/6   10.1.1.2         10.1.1.2         10.1.1.2         10.1.1.7
6/7   10.1.1.2         10.1.1.2         10.1.1.2         10.1.1.7
6/8   10.1.1.2         10.1.1.2         10.1.1.2         10.1.1.7

```

```

Port  DNS-Server(s)    Domain
-----
6/1   -                -
6/2   -                -
6/3   -                -
6/4   -                -
6/5   -                -

```

```

6/6      -          -
6/7      -          -
6/8      -          -

Port      CallManagerState DSP-Type
-----
6/1      registered      C549
6/2      registered      C549
6/3      registered      C549
6/4      registered      C549
6/5      registered      C549
6/6      registered      C549
6/7      registered      C549
6/8      registered      C549

Port      NoiseRegen NonLinearProcessing
-----
6/1      enabled      enabled
6/2      enabled      enabled
6/3      enabled      enabled
6/4      enabled      enabled
6/5      enabled      enabled
6/6      enabled      enabled
6/7      enabled      enabled
6/8      enabled      enabled
Console> (enable)

```

## Caveats

- When calling from a Cisco 7960 IP phone to a Lucent/Avaya digital phone, the Calling Name and Number are displayed on the Lucent/Avaya digital phone after the call is answered. The Cisco 7960 phone, however, only displays the Called Number, even though the Lucent/Avaya phone sends both the “Connected Name” and the “Connected Number” in the connect message.
- When calling from a Lucent/Avaya digital phone to a Cisco 7960 IP phone, the IP phone displays the Connected Name and Number after the call is answered. The Lucent/Avaya phone, however, does not display the Called Name or the Called Number.